



## **TRANSPORTATION SERVICES**

Transportation Services' consists of 6 vehicles and staff drivers. A nominal fee applies.

### **Eligibility:**

- Users must be members of and registered with our Transportation Department.
- Users must live within our catchment area
- Users are unable to use public transit because of physical or cognitive limitations.
- Users are not eligible for Wheeltrans service
- Our vehicles are not wheelchair accessible. Users must be able to access the vehicle independently or with minimum assistance

### **Hours of Operation:**

Rides are provided from 8:30 a.m. to 4:30 p.m.

\*9:00 a.m. to 10:00 a.m. and 3:00 p.m. to 4:00 p.m. are designated for *A Day Away Club* pick up and drop off.

### **Services Include:**

- Rides to and/or from medical appointments
- Rides to and/or from the *A Day Away Club*
- Rides to and/or from the *Active Living Centre*

### **Transportation Service Boundaries:**

Bathurst Street to Victoria Park Avenue and Steeles Avenue to Highway 401

Exceptions are made for the following destinations:

- Valleyview Residence
- Baycrest Centre for Geriatric Care
- Sunnybrook Health Centre
- Toronto Rehabilitation Centre
- CNIB

### **Priority System:**

Priority will be given to clients requesting transportation for medical appointments and *A Day Away Club*.

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#### **Active Living Centre & Volunteer Services**

21 Hendon Avenue  
Toronto, ON M2M 4G8

#### **A Day Away Club & Senior Care**

80 Sheppard Avenue West  
Toronto, ON M2N 1M2

**Fees:**

- 0-5 kilometers \$6.75 per one way ride
- 5-10 kilometers \$10.75 per one way ride
- 10-15 kilometers \$15.60 per one way ride
- 15-20 kilometers \$18.25 per one way ride
- 20-25 kilometers \$23.50 per one way ride
- over 25 kilometers \$1.15 per kilometer

**EFFECTIVE April 1, 2023 Fees:**

- 0-5 kilometers \$6.90 per one way ride
- 5-10 kilometers \$11.00 per one way ride
- 10-15 kilometers \$15.95 per one way ride
- 15-20 kilometers \$19.65 per one way ride
- 20-25 kilometers \$24.00 per one way ride
- over 25 kilometers \$1.20 per kilometer

**Requests:**

Requests for rides must be made through the Transportation Supervisor. Drivers will not accept bookings for rides.

**Cancellations:**

Contact the Transportation Supervisor 24 hours prior to the appointment. If client fails to give the proper notice, client will be charged a fee.

**Termination of Participation:**

Clients may become ineligible to use our service due to a change in circumstances, i.e. become able to drive their own vehicles again or becoming eligible for Wheeltrans, etc. Alternate transportation arrangements may be discussed with the Transportation Supervisor.

Please feel free to contact 416 733.4111 and ask for Intake should you require any additional information.

